

## **Booking a coaching session**

As of March 2024, we will be changing the way that we book coaching sessions. Below is a step-bystep guide to signing up for account and booking a coaching session with one of our dedicated iCompass coaches.

- 1. To book coaching, you will need to create a Diligent Connect account using the link <u>here</u>.
- 2. Click here to watch a step by step tutorial.
- 3. Once you have successfully signed up, Navigate to the iCompass booking page, linked here.
- 4. You will see a list view of all of our upcoming coaching sessions, available for you to book into.
- 5. If you require Board Manager or BoxCast/Video Manager training, please select the session with your desired topic in the title.
- 6. For all other coaching topics, please select 'iCompass Coaching Session' at a time that best suits your availability. You will then be prompted to select your desired topic and fill in some additional information.
- 7. As you are signed into your account, your information will populate as the registrant of the event. You don't need to 'Purchase for someone else', you will be asked on the next page if there are additional attendee's.

Event Registration					
	Ticket Owner		Event Questions	Success	
First Name Rebecca					
Last Name Barrett					
		-	+ Purchase For Someone Else	$\frown$	
Previous	]			Save & Next	

8. If you have chosen 'iCompass coaching session' you will then be prompted to select your desired topic:

Event Registration				
<ul> <li>✓</li> </ul>	Event Questions	Success		
	iCompass Training			
* Training Topic				
None		;		
None				
Action Tracking		•		
Digital Voting				
Document Center				
Meeting Type				
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Portal				
Site Admin				
25 User Admin				
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	5 6			

- 9. Once you have filled out all of the additional information, select 'Complete' to successfully register for your event.
- 10. Once registered, the meeting link will appear on the event details page. We would suggest saving the link so you can easily access it on the day of training, alternatively you can revert back to this page before your training commences.



To ensure you have a smooth and uninterrupted experience, we recommend downloading and double-clicking on the calendar icons in the top right-hand corner, to download the ICS file. This will add the event to your preferred email software, such as Gmail, Outlook, or Apple Calendar.